

SASK VLT

PLAYER SERVICES ACCOUNT

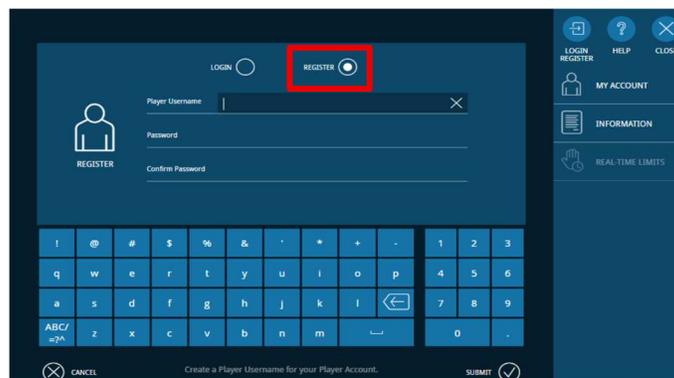
- The Player Services Account is a responsible gaming tool accessed by clicking 'PS Login' on the VLT.
- The account allows users to set time/ spend limits, review their time/ spend history and learn how VLTs work.
- The 'X' closes the Player Services Window and the 'PS Login' button re-opens it.
- Registration is voluntary and anonymous.

REGISTRATION

- Player selects 'PS Login' to view the Player Services Window.
- To register the player selects the 'Login/ Register' button on the Player Services Window.

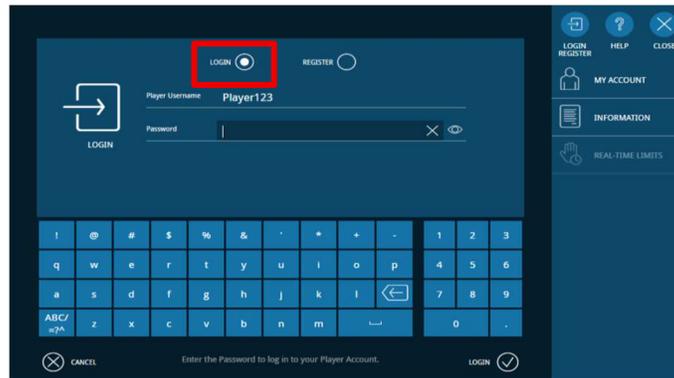


- The player selects the 'Register' button to enter a new Player Username (up to 9 characters - letters or numbers) and Password (4 to 10 characters - letters or numbers). Click submit once the player information is entered. Prior to entering player Username and Password a 'Terms and Conditions' section is presented. To navigate select the right arrow through the pages until clicking 'I Agree' to complete the general terms and conditions section.



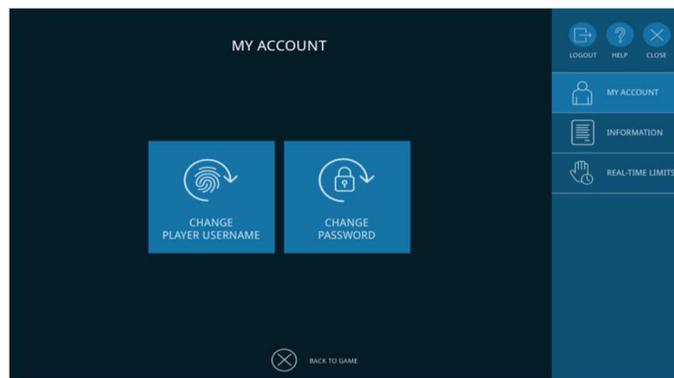
LOGIN

- To login the player selects the 'Login/ Register' button on the Player Services Window.
- To login the player selects the 'Login' button to enter existing Player Username and Password.

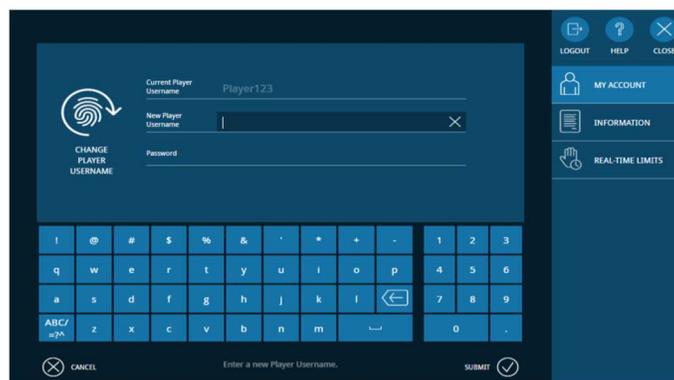


PLAYER USERNAME AND PASSWORD CHANGE WITH MY ACCOUNT

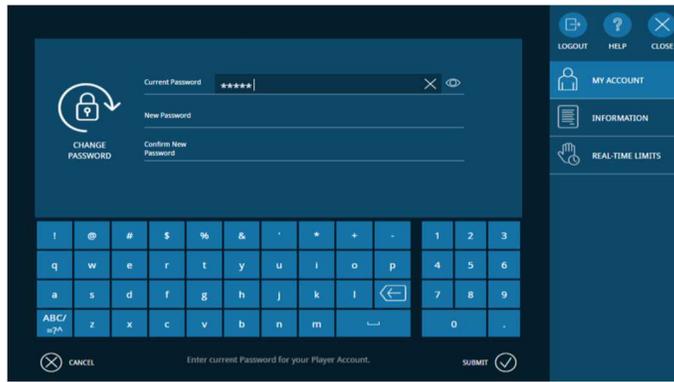
- Player Username and Password can be changed after Login by selecting 'My Account' on the Player Services Window.



- Player selects 'Change Player Username' to enter existing Player Username, new Player Username (up to 9 characters - letters or numbers) and will confirm Player Username change by entering existing password. Click submit once complete.



- Player selects 'Change Password' to enter existing Password and the new Password (4 to 10 characters - letters or numbers). Click submit once complete.



- The player will need to register for a new account if they forget their Player Username and/or Password. As no personal information is collected through the account registration process, there is no ability to verify account holders or provide password resets.

RG INFORMATON MENU

- The RG Information Menu allows the player to set time and spend limits, review time and spend history and to learn more about VLTs.
- The player selects the 'Information' button on the Player Services Window on the main menu to enter the Information section.
- The player can navigate through the pages with the arrow or select the close button to return to the RG Information Menu.

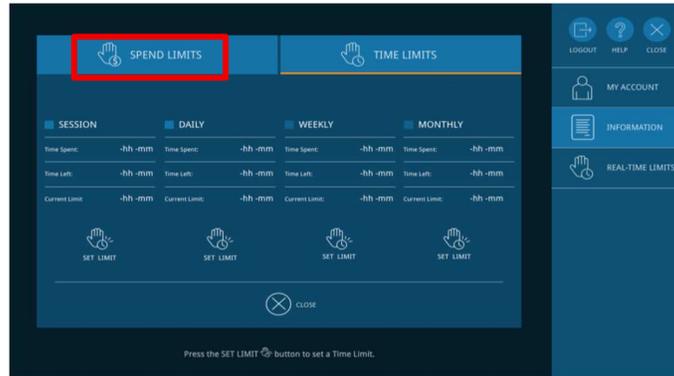


SET TIME AND SPEND LIMITS

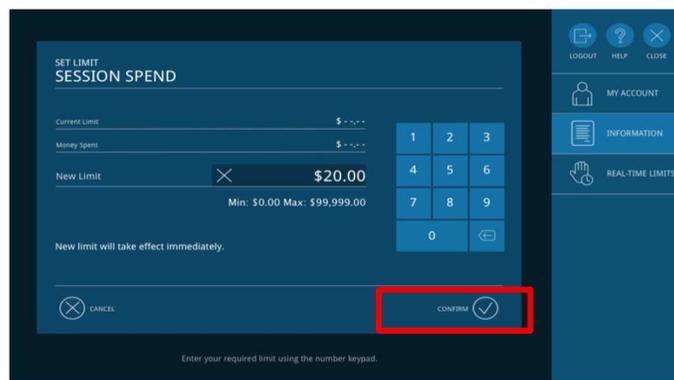
- The player selects the 'RG Limits' on the RG Information menu.
- The RG limits screen allows players to view, set and change their time and spend limits.

SET SPEND LIMITS

- To set spend limits the player selects the 'Spend Limits' tab.



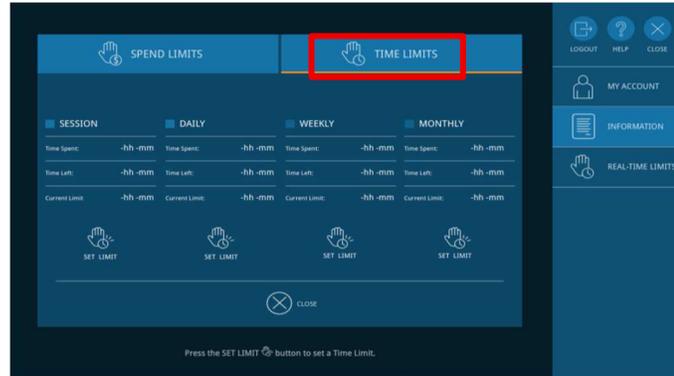
- The player selects 'Set Limit' for a specific time period to add desired limits.
- **Time periods:**
 - Session - Tracks the spend limits for that particular session, from login to logout
 - Day - Tracks the spend limits for that game day (9:30am to 2:00am)
 - Week - Tracks the spend limits for the week (Monday to Sunday)
 - Month - Tracks the spend limits for the month
- A screen pops up allowing for the addition of a limit.



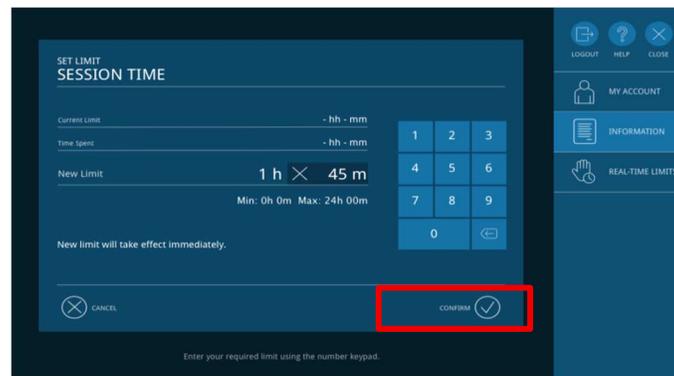
- The confirm button is used to submit the new limit and a pop-up window appears requesting player confirmation.

SET TIME LIMITS

- To set time limits the player selects the 'Time Limits' tab.



- The player selects 'Set Limit' for a specific time period to add desired limits.
- Time Periods:**
 - Session - Tracks the spend limits for that particular session, from login to logout
 - Day - Tracks the spend limits for that game day (9:30am to 2:00am)
 - Week - Tracks the spend limits for the week
 - Month - Tracks the spend limits for the month
- A screen pops up allowing for the addition of a limit.



- The confirm button is used to submit the new limit and a pop-up window appears requesting player confirmation.

TRACK TIME AND SPEND LIMITS

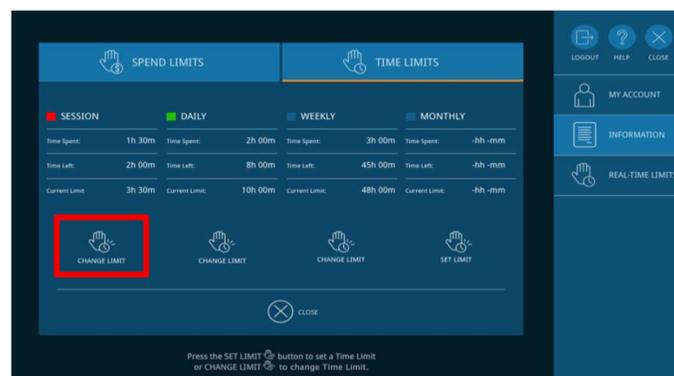
- The player selects 'RG Limits' on the RG Information Menu to track time and spend limits.
- When limits have been previously set and played against, the RG Limits will display as follows:
 - **Parameters Tracked:**
 - Money/Time Spent – Indicates the current used value for the chosen period
 - Money/Time Left – Indicates the current remaining value for the period
 - Current Limit - Indicates the values that have been set for the chosen period
 - **Color Legend:**
 - Grayed Out - No limit set
 - Blue – Limit set
 - Green – More won than spent (or > 50% of time remaining)
 - Yellow – Approaching set limits (50-80%)
 - Red – Limit reached (80-100%)
- When the player is approaching their spending or time limit, a pop-up notification is displayed to the player.



- If the player reaches their spend or time limit, they can log out and continue game play or modify their set limits as required.

CHANGE TIME AND SPEND LIMITS

- The player can change their limits at any point in time.
- The player selects 'RG Limits' on the RG Information Menu to change time and spend limits.
- The player selects either the 'Spend Limits' tab or 'Time Limits' tab to change spend or time limits, respectively.



- The player selects 'Change Limit' to change previously set limit.
- A pop-up window is displayed for the player to set new limits.
- When setting the new limits for time or spent, any contradictions will prompt an 'Invalid Amount' message (for example, a daily limit exceeding a weekly limit).
- The confirm button is used to submit the new limit and a pop-up window appears requesting player confirmation.



VIEW LIMITS HISTORY

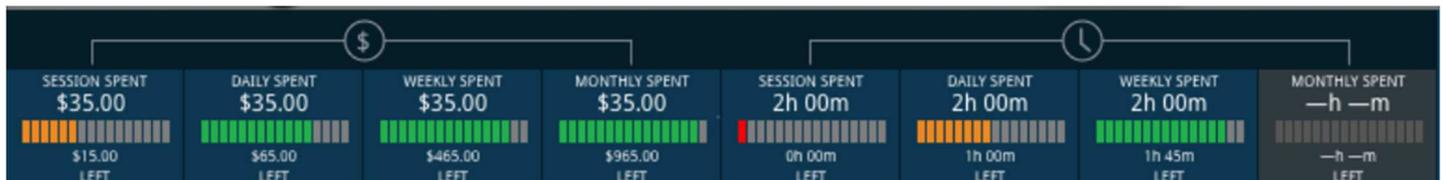
- The view history screen will display the time and spending history for the previous session, day, week or month.
- Player selects 'View History' on the RG Information Screen.

RESPONSIBLE GAMING INFORMATION

- The player selects the 'Information' on the RG Information Screen.
- The Information tab provides an outline on how Video Lottery Terminals (VLTs) work, gaming facts versus fiction and contact information for the Problem Gambling Helpline.

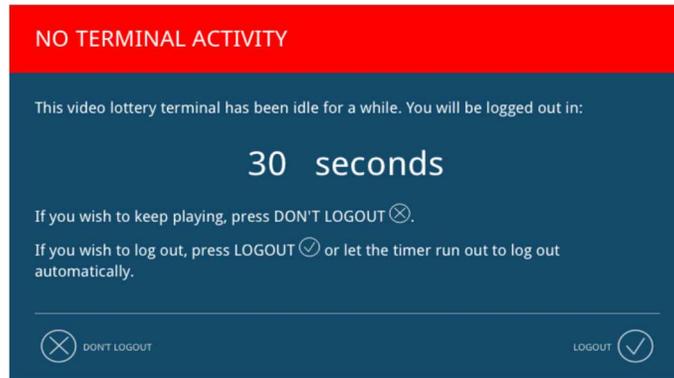
REAL-TIME LIMITS

- The real-time values are displayed for the player to track money and time spent during game play.
- The player selects the 'Real-time Limits' button (while logged in) on the Player Services Window on the main menu screen.

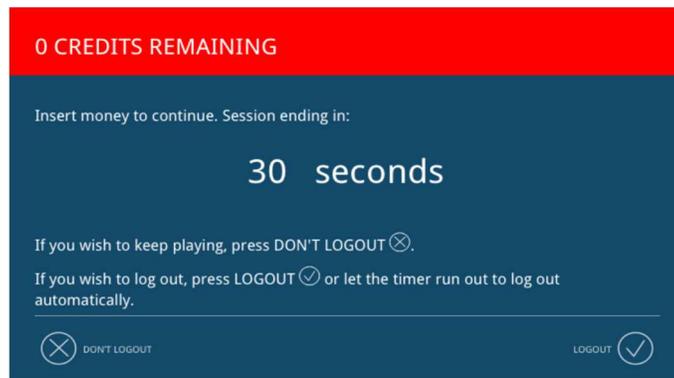


LOGOUT

- The player will be automatically cashed out at the time of logout. The player can log out anytime by clicking the Logout button on the Player Services Window.
- **Inactivity Timer:** if the VLT has been idle for two hours, a message will be displayed warning the player they will be logged out and cashed out.

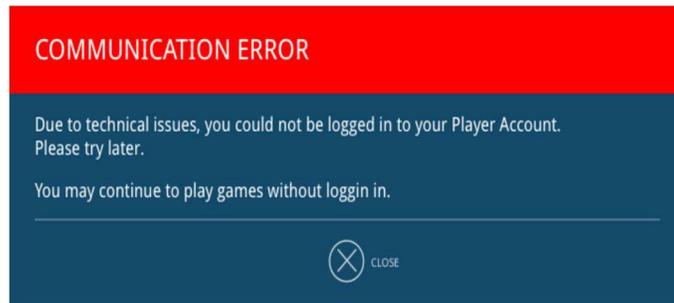


- **Zero Credit Timer:** when the player account is logged in, and there are zero credits available for play; a message displays with a logout countdown timer.



ACCOUNT LOGIN UNAVAILABLE

- Loss of Communication' error messages are used when there is a loss of communication between the Player Services Account and the central system. An error message is displayed when the account login content is unable to load from the central system.



- The machine will automatically cashout when communication is lost while the player is logged into their player account and the player will be logged out of their account.