SASKVLT

PLAYER SERVICES ACCOUNT

- The Player Services Account is a responsible gaming tool accessed by clicking 'PS Login' on the VLT.
- The account allows users to set time/ spend limits, review their time/ spend history and learn how VLTs work.
- The 'X' closes the Player Services Window and the 'PS Login' button re-opens it.
- Registration is voluntary and anonymous.

REGISTRATION

- Player selects 'PS Login' to view the Player Services Window.
- To register the player selects the 'Login/ Register' button on the Player Services Window.



• The player selects the 'Register' button to enter a new Player Username (up to 9 characters - letters or numbers) and Password (4 to 10 characters - letters or numbers). Click submit once the player information is entered. Prior to entering player Username and Password a 'Terms and Conditions' section is presented. To navigate select the right arrow through the pages until clicking 'I Agree' to complete the general terms and conditions section.



LOGIN

- To login the player selects the 'Login/ Register' button on the Player Services Window.
- To login the player selects the 'Login' button to enter existing Player Username and Password.



PLAYER USERNAME AND PASSWORD CHANGE WITH MY ACCOUNT

• Player Username and Password can be changed after Login by selecting 'My Account' on the Player Services Window.



• Player selects 'Change Player Username' to enter existing Player Username, new Player Username (up to 9 characters - letters or numbers) and will confirm Player Username change by entering existing password. Click submit once complete.

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| | | | Current Pager Username Player123 | | | | | | | | | | MY ACCOU | NT | | |
| (\$\overline{\nu}_{\nu}_{\nu}_{\nu}_{\nu}_{\nu}_{\nu}_{\nu}_{\nu}} | | | New Player Username | New Player X | | | | | | | | | | INFORMAT | ION | |
| | CHANGE | | Password | | | | | | | | | | | 59 | REAL-TIME | UMITS |
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| CANCEL Enter a new Player Username. | | | | | | | | SUBMI | v 🛇 | | | | | | | |

• Player selects 'Change Password' to enter existing Password and the new Password (4 to 10 characters - letters or numbers). Click submit once complete.

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| P | CHANGE | | Confirm New Password | antirm New assword | | | | | | | | | | | | |
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| C carcel Enter current Password for your Player Account. SUBMIT | | | | | | | | | | | | | | | | |

• The player will need to register for a new account if they forget their Player Username and/or Password. As no personal information is collected through the account registration process, there is no ability to verify account holders or provide password resets.

RG INFORMATON MENU

- The RG Information Menu allows the player to set time and spend limits, review time and spend history and to learn more about VLTs.
- The player selects the 'Information' button on the Player Services Window on the main menu to enter the Information section.
- The player can navigate through the pages with the arrow or select the close button to return to the RG Information Menu.



SET TIME AND SPEND LIMITS

- The player selects the 'RG Limits' on the RG Information menu.
- The RG limits screen allows players to view, set and change their time and spend limits.

SET SPEND LIMITS

• To set spend limits the player selects the 'Spend Limits' tab.



- The player selects 'Set Limit' for a specific time period to add desired limits.
- Time periods:
 - o Session Tracks the spend limits for that particular session, from login to logout
 - Day Tracks the spend limits for that game day (9:30am to 2:00am)
 - Week Tracks the spend limits for the week (Monday to Sunday)
 - Month Tracks the spend limits for the month
- A screen pops up allowing for the addition of a limit.

| SET LIMIT | | LOGOUT | (?) × | | | | | |
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| SESSION SPEN | | ப | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| New Limit | × | \$20.00 | | | | | | |
| | Min: \$0.00 | Max: \$99,999.00 | | | | | | |
| New limit will take effect immediately. | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| Enter your required limit using the number keypad. | | | | | | | | |

• The confirm button is used to submit the new limit and a pop-up window appears requesting player confirmation.

SET TIME LIMITS

• To set time limits the player selects the 'Time Limits' tab.



- The player selects 'Set Limit' for a specific time period to add desired limits.
- Time Periods:
 - o Session Tracks the spend limits for that particular session, from login to logout
 - Day Tracks the spend limits for that game day (9:30am to 2:00am)
 - Week Tracks the spend limits for the week
 - Month Tracks the spend limits for the month
- A screen pops up allowing for the addition of a limit.

| SET LIMIT | | | | | PHELP CLOSE |
|--------------------------------|-------------------------|--|-----|-----|-------------|
| SESSION TIME | | | | പ്പ | |
| Current Limit | - hh - mm - hh - mm | | | | |
| | 1 h 🔀 45 m | | | J. | |
| | Min: 0h 0m Max: 24h 00m | | | | |
| New limit will take effect imi | mediately. | | | | |
| CANCER | | | • Ø | | |
| | | | | | |

• The confirm button is used to submit the new limit and a pop-up window appears requesting player confirmation.

TRACK TIME AND SPEND LIMITS

- The player selects 'RG Limits' on the RG Information Menu to track time and spend limits.
- When limits have been previously set and played against, the RG Limits will display as follows:
 - Parameters Tracked:
 - Money/Time Spent Indicates the current used value for the chosen period
 - Money/Time Left Indicates the current remaining value for the period
 - Current Limit Indicates the values that have been set for the chosen period
 - Color Legend:
 - o Grayed Out No limit set
 - o Blue Limit set
 - Green More won than spent (or > 50% of time remaining)
 - Yellow Approaching set limits (50-80%)
 - Red Limit reached (80-100%)
- When the player is approaching their spending or time limit, a pop-up notification is displayed to the player.

| APPROACHING YOUR LIMITS | |
|--|-----------------------------------|
| You are receiving this notification because you Limits. | are approaching one of your Spend |
| Please review your Spend Limits on the Respo | nsible Gaming Limits screen. |
| \otimes |) close |

• If the player reaches their spend or time limit, they can log out and continue game play or modify their set limits as required.

CHANGE TIME AND SPEND LIMITS

- The player can change their limits at any point in time.
- The player selects 'RG Limits' on the RG Information Menu to change time and spend limits.
- The player selects either the 'Spend Limits' tab or 'Time Limits' tab to change spend or time limits, respectively.



- The player selects 'Change Limit' to change previously set limit.
- A pop-up window is displayed for the player to set new limits.
- When setting the new limits for time or spent, any contradictions will prompt an 'Invalid Amount' message (for example, a daily limit exceeding a weekly limit).
- The confirm button is used to submit the new limit and a pop-up window appears requesting player confirmation.

| CONFIRM YOUR TIME LIMIT | |
|--|--|
| You have set your daily limit to 2h 30m. | |
| This will take effect immediately. | |
| Press CONFIRM \oslash to confirm | |
| Press CANCEL \oslash to go back. | |
| | |

VIEW LIMITS HISTORY

- The view history screen will display the time and spending history for the previous session, day, week or month.
- Player selects 'View History' on the RG Information Screen.

RESPONSIBLE GAMING INFORMATION

- The player selects the 'Information' on the RG Information Screen.
- The Information tab provides an outline on how Video Lottery Terminals (VLTs) work, gaming facts versus fiction and contact information for the Problem Gambling Helpline.

REAL-TIME LIMITS

- The real-time values are displayed for the player to track money and time spent during game play.
- The player selects the 'Real-time Limits' button (while logged in) on the Player Services Window on the main menu screen.



LOGOUT

- The player will be automatically cashed out at the time of logout. The player can log out anytime by clicking the Logout button on the Player Services Window.
- Inactivity Timer: if the VLT has been idle for two hours, a message will be displayed warning the player they will be logged out and cashed out.



• **Zero Credit Timer:** when the player account is logged in, and there are zero credits available for play; a message displays with a logout countdown timer.

| 0 CREDITS REMAINING | |
|--|--|
| Insert money to continue. Session ending in: | |
| 30 seconds | |
| If you wish to keep playing, press DON'T LOGOUT \otimes . | |
| If you wish to log out, press LOGOUT \bigodot or let the timer run out to log out automatically. | |
| DONT LOGOUT | |

ACCOUNT LOGIN UNAVAILABLE

• Loss of Communication' error messages are used when there is a loss of communication between the Player Services Account and the central system. An error message is displayed when the account login content is unable to load from the central system.

| COMMUNICATION ERROR | |
|--|--|
| Due to technical issues, you could not be logged in to your Player Account. Please try later. | |
| You may continue to play games without loggin in. | |
| | |

• The machine will automatically cashout when communication is lost while the player is logged into their player account and the player will be logged out of their account.